

- + Born 12th of June, 1966
- + Citizen of México and USA
- + Currently resides in Mexico City

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C.V.  
2020  
FACILITATOR

Juan Antonio  
Sáenz

## Summary

Juan is a professional with 35 years of humanitarian experience, 16 of which have been within international organizations at operational as well as strategic and policy units at global, regional and national levels. His experience includes various senior management and governance positions at national and international levels. He has worked in Africa, Latin America, Asia and Europe and has lived in the following countries: México, Canada, United States, Japan, Mozambique, Kenya, Switzerland, UK, Nicaragua and Thailand.

His experience also includes 19 years as a senior consultant for international organisations providing consulting services for over 30 clients in more than 50 countries. As an experienced facilitator Juan has a proven track record of creating collaborative learning environments where innovative and simple solutions meet complex challenges of multicultural environments. As a learning specialist he has led the creation of learning materials and processes, has designed hundreds of learning events and successfully facilitated international events for clients worldwide.

Juan is also an Executive Coach (licensed on "Leadership Effectiveness Assessment" by the Management Research Group in USA) with years of experience coaching humanitarian and social development senior managers and leaders. Currently Juan is the CEO of Humanitarian Productions S.C. a socially responsible company that generates learning products and processes using a unique synergy of video production, digital media and humanitarian consulting.

## Facilitating Learning

Juan has facilitated hundreds of individual, group and organizational learning processes worldwide. He has a proven track record of excellence and client satisfaction. He has authored and coauthored tens of manuals and reports. He works with clients from conception to completion of learning initiatives.

Juan's consulting services bring a deep understanding of, and personal commitment to, the complex issues facing today's practitioners and organizations. He has coauthored, amongst others, the learning packages for the following initiatives: Sphere Project Training Materials and Training of Trainers Course; Humanitarian Accountability Partnership first iteration; Action Aid Emergency and Rights; Red Cross Red Crescent's "From Principles to Action", "Better Programming Initiative"; "Managing People Training", "Working as Counterparts Training", "Youth Agents of Behavioural Change Training for Trainers", and "International Managers Training Programme"; "Leadership and Management for Emergency Response Training for Trainers", Plan International's "Operations Support in Emergencies Training"; and Global Food Security Cluster's "Cluster Coordinator's Training", FAO's "Food Security E-learning programme"; IFRC's "Field Assessment and Coordination Team Training" and "Operations Management Learning Programme".

Some examples of recent facilitation related clients include: WFP and FAO, (Global Food Security Cluster), International Federation of Red Cross and Red Crescent Societies, Muslim Aid, OCHA, Oxfam, Plan International, Start Network, UNICEF, Hong Kong Red Cross, and ICRC amongst others.

In the past 4 years Juan has facilitated learning processes in the following places: Bolivia, Canada, Cambodia, China, Colombia, Dominican Republic, Finland, Germany, Guatemala, Haiti, Honduras, Hong Kong, Indonesia, Italy, Kenya, Malaysia, Mexico, Nepal, Panama, Philippines, Qatar, Senegal, South Korea, Switzerland, Thailand, United Kingdom, and USA. For a complete list of over 50 countries that he has worked in see

<https://vimeo.com/64422584> or visit [www.humanitarian.pro](http://www.humanitarian.pro)

## Languages

Spanish



Fluently both spoken and written  
International Plus Berlitz level 11

English



Fluently both spoken and written  
International Plus Berlitz level 11

Portuguese



Fluently spoken, working level writing  
Professional Berlitz level 7

French



Basic understanding, both spoken and written.  
Beginner, Berlitz level 2

# Facilitation of Learning Processes: examples

- 1) OCHA Rolac, **Office for the Coordination of Humanitarian Affairs for the United Nations System**, requested Juan's services in the design, development and facilitation of their "Humanitarian Programme Cycle" learning materials and Training of Trainer's Programme.
- 2) For the **The International Federation of Red Cross and Red Crescent Societies** we facilitated various senior managers retreats, designed learning programmes for their country representatives, and recently facilitated a Lessons Learned Exercise with Red Cross/Crescent partners in Nepal.
- 3) **The Global Food Security Cluster** (WFP & FAO) engaged our services in the design, development and delivery of a five day learning process for Cluster Coordinators. We conducted a Learning Needs Analysis, re-designed the existing materials and have successfully facilitated six training sessions over a period of three years with a total of approx 150 participants.
- 4) **Plan International** engaged our services in the learning needs analysis, design and delivery of a simulation based training programme on "Leadership and Management in Emergencies" as well as "Operations Support in Emergencies" and "Disaster Preparedness in Emergencies". We facilitated such trainings over a period of three years in the Asia, Americas, and West Africa Regional Offices, as well as in the Country Office in Nepal and the International Headquarters in UK.
- 5) The Secretariat of the **World Humanitarian Summit** engaged our services to design the consultation process and facilitate a series of consultative meetings in Latin America, including the regional consultation with 180 participants from 30 countries whereby the Latin America and Caribbean region debated their contribution to the 2016 World Humanitarian Summit in Istanbul.
- 6) **ICRC and IFRC** commissioned Juan to design and facilitate a learning exercise entitled "Civil Military Relations" hosted in Kuala Lumpur, Malaysia. He designed the event, interviewed a plethora of key informants, facilitated the learning event and produced a report and roadmap.
- 7) **Organized Civil Society in Mexico**, commissioned Juan to facilitate a process of lessons learned and SOP design in order to record and replicate the Information Management and Coordination mechanisms established in during the Sept 19, 2017 Mexico City EQ.
- 8) UNICEF requested Juan to facilitate their "Learning from Hurricane Response 2017" process.
- 9) **Hong Kong Red Cross**, engaged Juan to conduct a Real time Evaluation of the humanitarian response to the Social Unrest situation of 2019



## Academic

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- Guest lecturer for the Central American master's programme on risk management and disaster risk reduction.
- Guest lecturer at the "Bluefield's Caribbean and Indian University" on matters related to risk reduction and climate change.
- Guest lecturer on humanitarianism and human rights issues at the Tabasco State University in Mexico.
- Co-authored and lectured the Diploma Course: "Rights Based Disaster Risk Reduction" for the Tabasco State University in Mexico.
- Former member of the Jury for the annual "International Pictet Competition" (on International Humanitarian Law) where universities from over 20 countries compete in teams during one week.
- Lecturer at the Hebraic University, Mexico "Leadership for Humanitarian Crisis"
- MBA Candidate for "Leadership in Sustainability", Cumbria University.

## Courses and Certificates

- Emergency Medical Technician L1, Mexican Red Cross, Mexico.
- Disaster Manager Trainer, American Red Cross, USA.
- Certificate in Health in Emergencies, Pan American Health Organization, Mexico
- Director of the National Disaster School: I issues hundreds of certificates and diplomas, Mexico.
- Disaster Manager, United States Government, USA.
- Advanced Search and Rescue and First Aid, Government of Japan, Japan.
- International Delegate, International Red Cross and Red Crescent, Canada and Mexico.
- Sphere Master Trainer, Oxfam and Sphere Project: issued hundreds of certificates, London.
- International and Leadership Trainer, Certified approx 200 leaders and managers, Switzerland.
- Managing People Certificate, led this certification process 7 years, Switzerland.
- Disaster Risk Reduction and Human Rights Diploma, University of Tabasco, Mexico.

## Interests

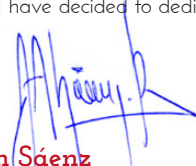
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+ Meditation + Music + Film + Cooking + Conversation

## Principles and Values

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- I believe in the principle of "non-discrimination" and therefore recognize and honour diversity based on ethnicity, race, religious beliefs, political views, social class, nationality, sexual orientation, and gender amongst other criteria.
- I understand that people are unique and I thrive in diverse environments. I try to honour different ways of understanding life and the various ways in which these differences are manifested.
- I believe that all people in the world have the right to a life with dignity, despite their circumstances, and have decided to dedicate my life to pursuing the realization of this belief.



**Juan Sáenz**  
Feb 2020