



## Respecting refugees' rights and needs

Date: Thursday 5 May 2022, 13-15h (CET)

Participants: Humanitarians welcoming Ukrainian refugees in centres in Poland

Objective: To familiarise participants with humanitarian standards and how to use them in humanitarian responses.

By the end of this workshop, participants will be able to:

- Explain refugees' fundamental rights
- Identify the needs and capacities of different groups of people in various settings where refugees are being welcomed or housed
- Understand the structure of Sphere Minimum Standards, and how to apply them when responding to challenges encountered in daily work.
- Describe how the Core Humanitarian Standard (CHS) guides organisations and individuals to deliver high quality, accountable and inclusive programmes
- Know where to go if they want to find out more about Sphere

Facilitators Sphere: Mbiri Shiripinda (MS), Andrew Nzimbi (AN), Zeynep Sanduvac (ZS)

Technical Support: Felicity Fallon (FF)

Polish Interpreter: CPSL

Documents sent to participants with Zoom invite

- Humanitarian Charter
- Shelter and Settlement Standard 3: Living Space

End	Min	Activity	Facilitator	Description	Resources
5m	0h05	<b>1 Welcome and housekeeping</b>	<b>AN</b>	<b>All together in Zoom</b>  Use the chat function to indicate that it exists. Talk to the people and make them talk using their micro to enable an interactive session. Ask them to put their name on ZOOM.	Zoom
20m	0h15	<b>2 Personal Introductions</b>	<b>MS</b>	<b>All together in Zoom</b>  Introductions that focus on participants in Poland and their main preoccupations now	Icebreaker -
25m	0h05	<b>3. What is Sphere?</b>	<b>FF</b>	<b>All together in Zoom</b>  <b>Sphere is a worldwide community of humanitarian professionals, organisations, focal points and trainers who work together to create</b>	<a href="https://jamboard.google.com/d/1ZUSqW1Gr1gCg9PfXnRJ7SEvZdgHyFc55TN0uhsNA5lw/edit?usp=sharing">https://jamboard.google.com/d/1ZUSqW1Gr1gCg9PfXnRJ7SEvZdgHyFc55TN0uhsNA5lw/edit?usp=sharing</a>

and disseminate a handbook of minimum standards for humanitarian response.

40

0h20

**4. Refugee rights and the Humanitarian Charter**

**ZS**  
How is that version?



**The Humanitarian Charter is the cornerstone of the Sphere Handbook and the link between humanitarian law and humanitarian action. Provides the legal and ethical foundation for the Protection Principles, the Core Humanitarian Standard, and the Sphere Minimum Standards. Refugee rights under the Common principles, rights and duties title can be summarised as follows in the HC.**

- 1. The right to life with dignity;**
- 2. The right to receive humanitarian assistance; and**
- 3. The right to protection and security.**

@ Ask participants,  
- look at the three cartoons, read the HC components/sentences, and match them to the correct cartoons.

<https://jamboard.google.com/d/1ajW0Jbtj7FeAsb-tBnp18a152uCTRZmy0m14LLk2HE/edit?usp=sharing>

- then, show relevantly matched version

**Practice 3:** Please carefully - look at the pictures - read the sentences - match them to the correct pictures. **5 mins**

Group work




- (1) The right to humanitarian assistance
- (2) The right to life with dignity
- (3) Safety and security of people in situation of disaster or conflict
- (4) We HA may sometimes have unintended adverse effects. In collaboration with affected communities & authorities, we aim to minimize them
- (5) We HA acknowledge of our fundamental accountability

**Sphere**

					<p>FF to post link to Humanitarian Charter in Polish into the chat</p> <p><a href="#">Humanitarian-Charter-Polish.pdf</a>  <a href="#">The Humanitarian Charter.docx</a></p>
60m	0h15	<b>5. Minimum standards and contextualisation</b>	<b>MS</b>	<p><b>Facilitated discussion/group work</b></p> <p><b>As this is a short training we will drive straight into one of the 54 minimum standards (Living Space) but first we will talk a little about the structure of standards and how to use them.</b></p> <p>MS to use Sphere Standards v. Targets cartoons to explain the structure of minimum standards, demonstrating that standards are universal, but indicators and targets must be contextualised to situations, needs and capacities, always involving the affected .</p>	<p>28 April Jamboards</p> <p><a href="https://jamboard.google.com/d/10fMGVaaCwv1TjLhn03FubIC8ySEm5KAvtwb_WiB8EL8/viewer?f=0">https://jamboard.google.com/d/10fMGVaaCwv1TjLhn03FubIC8ySEm5KAvtwb_WiB8EL8/viewer?f=0</a>  <a href="https://jamboard.google.com/d/10fMGVaaCwv1TjLhn03FubIC8ySEm5KAvtwb_WiB8EL8/viewer?f=1">https://jamboard.google.com/d/10fMGVaaCwv1TjLhn03FubIC8ySEm5KAvtwb_WiB8EL8/viewer?f=1</a>  <a href="https://jamboard.google.com/d/10fMGVaaCwv1TjLhn03FubIC8ySEm5KAvtwb_WiB8EL8/viewer?f=2">https://jamboard.google.com/d/10fMGVaaCwv1TjLhn03FubIC8ySEm5KAvtwb_WiB8EL8/viewer?f=2</a>  <a href="https://jamboard.google.com/d/10fMGVaaCwv1TjLhn03FubIC8ySEm5KAvtwb_WiB8EL8/viewer?f=3">https://jamboard.google.com/d/10fMGVaaCwv1TjLhn03FubIC8ySEm5KAvtwb_WiB8EL8/viewer?f=3</a></p>

					<a href="https://jamboard.google.com/d/10fMGVaaCwv1TjLhn03FubIC8ySEm5KAvtwb_WiB8EL8/viewer?f=4">https://jamboard.google.com/d/10fMGVaaCwv1TjLhn03FubIC8ySEm5KAvtwb_WiB8EL8/viewer?f=4</a> <a href="https://jamboard.google.com/d/10fMGVaaCwv1TjLhn03FubIC8ySEm5KAvtwb_WiB8EL8/viewer?f=5">https://jamboard.google.com/d/10fMGVaaCwv1TjLhn03FubIC8ySEm5KAvtwb_WiB8EL8/viewer?f=5</a> (ALL CARTOONS) <a href="https://jamboard.google.com/d/10fMGVaaCwv1TjLhn03FubIC8ySEm5KAvtwb_WiB8EL8/viewer?f=6">https://jamboard.google.com/d/10fMGVaaCwv1TjLhn03FubIC8ySEm5KAvtwb_WiB8EL8/viewer?f=6</a> ( ALL CARTOONS & QUESTIONS)
75m	0h20	<b>6. Living Space Standard</b>	<b>AN</b>	AN to lead an activity that encourages participants to look in detail at the Living Space standard	FF to post link to Polish translation of Living Space Standard into the chat  <a href="#">living-space_PL.docx.pdf</a>  Jamboard: <a href="https://jamboard.google.com/d/1xUMfhyp4aQ5k_MfgQxDHQg0i1EvjJURg-7ormRtpia4/viewer?f=0">https://jamboard.google.com/d/1xUMfhyp4aQ5k_MfgQxDHQg0i1EvjJURg-7ormRtpia4/viewer?f=0</a>

95m	0h10	<b>7. CHS Flower</b>	<b>ZS</b>	<p>Explain how CHS enables organisations to be effective and accountable</p>  <p>The CHS on Quality and Accountability</p> <p>Commitment/criteria generally concern <b>quality</b> <b>1, 2, 3 and 7</b></p> <p>Commitment/criteria generally concern <b>accountability</b></p> <p>To affected people <b>Criteria 4 and 5</b></p> <p>To humanitarian partners <b>Criterion 6</b></p> <p>To your staff <b>Criterion 8</b></p> <p>To donors <b>Criterion 9</b></p>	<p>Sphere- CHS Jamboard <a href="https://jamboard.google.com/d/1Pg9Ws9jk8Bq9VB29J2fjvGWsOo5linGJSz_OwsBzDTk/edit?usp=sharing">https://jamboard.google.com/d/1Pg9Ws9jk8Bq9VB29J2fjvGWsOo5linGJSz_OwsBzDTk/edit?usp=sharing</a></p> <p>CHS - Flower 9 Commitments_Polish (NEW) <a href="https://jamboard.google.com/d/1C31d3FuxwyaaUrnYER7gujRifakEXTvkaE1Svo66a80/edit?usp=sharing">https://jamboard.google.com/d/1C31d3FuxwyaaUrnYER7gujRifakEXTvkaE1Svo66a80/edit?usp=sharing</a></p> <p>FF post Polish translation of CHS plain English into chat <a href="#">CHS-Flower-2020_Polish.pdf</a> <a href="#">CHS-Plain-Language_Polish-2022.pdf</a></p>
105m	0h05	<b>8. Wrap up</b>	<b>FF</b>	<p>Show participants how to access the Handbook in different formats, and how to use the search functions in English and French versions, Explain we hope to publish a handbook in Polish soon...</p>	<p><a href="https://jamboard.google.com/d/1ZUSqW1Gr1gCg9PfXnRJ7SEvZdgHyFc55TN0uhsNA5lw/edit?usp=sharing">https://jamboard.google.com/d/1ZUSqW1Gr1gCg9PfXnRJ7SEvZdgHyFc55TN0uhsNA5lw/edit?usp=sharing</a></p>
110m	0h10	<b>9. Questions and Answers</b>	<b>ALL</b>	<p><b>Open session</b> to clarify any outstanding issues</p>	

120 m	0h05	<b>10 Evaluation</b>	<b>MS</b>	<p>In the chat get reflections from the participants about the training:</p> <ul style="list-style-type: none"> <li>● Overall, how was the training?</li> <li>● Content appropriateness with their work for the war affected people?</li> <li>● What did you like most in this training?</li> </ul> <p>How could we do better next time?</p>	
		<b>13 Survey and close</b>	<b>AN</b>	<p>Share survey link: Ask people to complete the survey immediately.</p>	<p>post end of training survey to chat</p> <p><a href="https://www.surveymonkey.com/r/Warsztaty-Sphere">https://www.surveymonkey.com/r/Warsztaty-Sphere</a></p>

### Additional Resources

#### in Polish:

- CHS flower
- CHS in plain language
- CHS in 2018 Sphere Handbook (document by Oliver Hoffman)
- Humanitarian Charter
- Standards v. Targets Handout and Activity Guide
- Shelter and Settlement Standard 3: Living Space



Picture resources from Sphere online training pack:

- Humanitarian Charter Cartoons
- Needs and capacities photos
- Standards v. Targets Cartoons