

Welcome, bienvenus, bienvenidos, أهلا بك

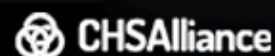


Humanitarian standards matter

COVID-19: Local and global perspectives

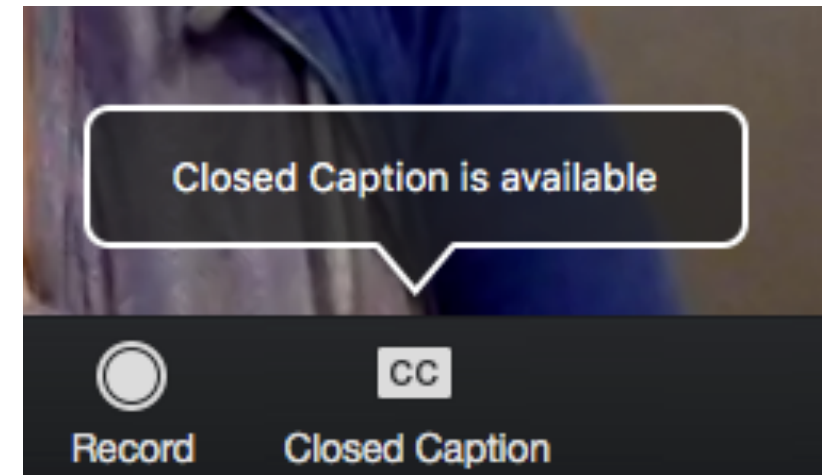
Webinar | Tuesday, 3 November 2020

8am Panama, 2pm Geneva, 4pm Nairobi | bit.ly/sphere-covid-global

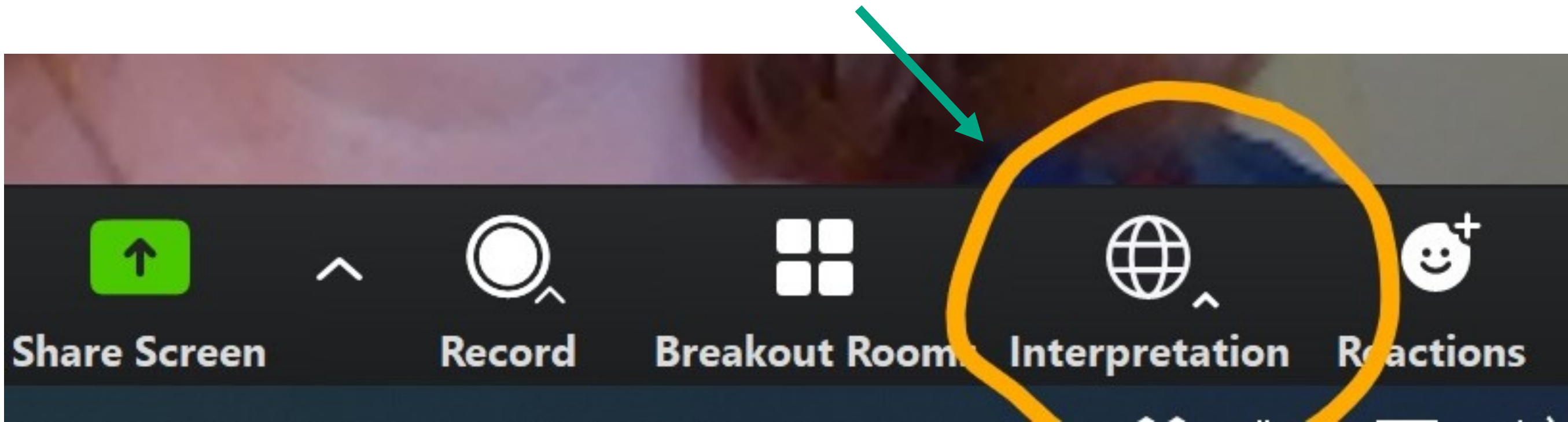


Accessibility

- English live captions available →



- We are translating into international sign language (Remember to «pin» the video)
- Simultaneous interpretation available into Arabic, French and Spanish



Some housekeeping rules...

- Please mute your microphones when not speaking
- “Raise your hand” / write in the chat if you have a question
- Please remember to fill in the evaluation form after the webinar: bit.ly/globalwebinar-eval

This webinar is being recorded!

**We will share the recording
and the presentation at
bit.ly/sphere-covid-global**



Dr Balwant Singh

Welcome message

Sphere Executive Director
& Co-Facilitator



Five regional COVID-19 webinars...



...and two thematic ones



Sphere

Palliative care and COVID-19

Challenges for the humanitarian sector

Webinar | Wednesday, 28 October 2020
9am Buenos Aires, 1pm Geneva, 5:30pm Delhi | bit.ly/sphere-covid-palliative

CHS Alliance h-h UKaid



Sphere

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h-h UKaid CHS Alliance CONCERN worldwide HEALTH CLUSTER HelpAge International THE LUTHERAN WORLD FEDERATION WAR child

Manisha Thomas

Co-Facilitator

Independent consultant



Webinar objectives

1. Share how **communities have harnessed** humanitarian standards to **build their resilience** to COVID-19.
2. Highlight how Sphere, the Core Humanitarian Standard and other humanitarian standards **have enabled and supported COVID-19 responses**
3. Explore how global perspectives **promote quality and accountability** at local levels.
4. Elicit **examples and challenges** from webinar participants to promote further learning.

Let's have a poll



People and communities: Humanitarian standards and resilience

Iliassou Adamou

Independent Consultant
Sphere trainer & Focal Point in Niger



Diana Hiscock

Global Disability Advisor,
HelpAge International



Key Reflections

Humanitarian Standards Partnership

- COVID-19 is exacerbating the inequalities, increased stigma and discrimination faced by individuals and families in humanitarian crises
- With national governments looking inwards and putting their own citizens first, people in need of humanitarian assistance are being neglected
- Increased recognition of loss of livelihoods, violence, abuse, neglect and isolation and breakdown of health and social services
- Increased recognition of impact of pandemic on mental health

Sphere HSP

- Challenged initially with ensuring adherence to Standards due to blanket responses and lack of consultation with affected populations
- Adapted responses to remote working and developing tailored local responses
- Adapted response to risk management and rethinking of priorities
- Identified strengths and gaps in Standards needing to be addressed in the present and future
- Increased networks with both global and local actors outside of humanitarian settings, opening new opportunities to learn and share to build the HSP activities back better into this new context



Shumon Sengupta

Consortium Director,
Essential Health for the Disadvantaged
Concern Worldwide



COVID-19 Emergency Response and Sphere Standards: Opportunities and Challenges

Community Engagement and Insights:

- Insights gathered through our field teams and partners, and directly KII and mobile platforms.
- Regular feedback from Mother Care Groups and Adolescent Groups.
- Strategies to reduce stigma, discrimination, inclusion, rumours and misinformation designed accordingly.
- Client centred quality assurance framework; a robust Community Response Mechanism (CRM) in place.

Meeting Sphere standards.

- 100% in the nutrition in emergency sector.
- Challenges remain in the protection sector because of restrictions on 1:1 meetings.
- Adaptive management approach helping improve appropriateness, relevance, effectiveness and timeliness.
- Principles of human centred design helping strengthen local capacities, maximizing participation, and feedback.

Utilisation and perception of humanitarian standards:

- Realized importance of the humanitarian standards as never before, given the need to reduce harm.
- Limitations of mobility, uncertainties of supply chains and need for IPC are constraints in achieving standards.

Questions & answers



Let's have another poll





Global perspectives and local realities

Panel Discussion



- **Linda Doull**
Coordinator, Global Health Cluster,
World Health Organisation



- **Allan Calma**
Global Humanitarian Coordinator,
LWF World Service



- **Tanya Wood**
Executive Director,
CHS Alliance



- **Aninia Nadig**
Policy and Practice Lead,
Sphere

Sphere guidance on COVID-19 response

A holistic approach – reflecting dignity as in the Humanitarian Charter

- People should be seen as human beings, not cases
- Community engagement is critical (Challenges: rumours and misinformation; certain existing norms; narrow focus on a certain kind of needs)
- Understanding people's needs progressively, including other health or wider needs

Understanding needs progressively – and the link to Sphere standards

- [COVID-19-related needs of all parts of the population](#) (including at-risk groups)
 - WASH chapter: Community engagement; Hygiene promotion; WASH standard 6
 - Health chapter:
 - Health systems;
 - Communicable diseases section
 - Palliative care standard
- [Broader health needs](#) (e.g. maternal health, long-term care, mental health etc)
 - All other Health standards
- [Wider needs](#) (e.g. livelihoods, food availability, protection, economic recovery)
 - All relevant Sphere and HSP standards

Questions & answers



Dr Unni Krishnan

Humanitarian Director,
War Child



Closing Reflections:
Humanitarian Standards Matter

Sphere guidance on COVID-19 response

A holistic approach – reflecting dignity as in the Humanitarian Charter

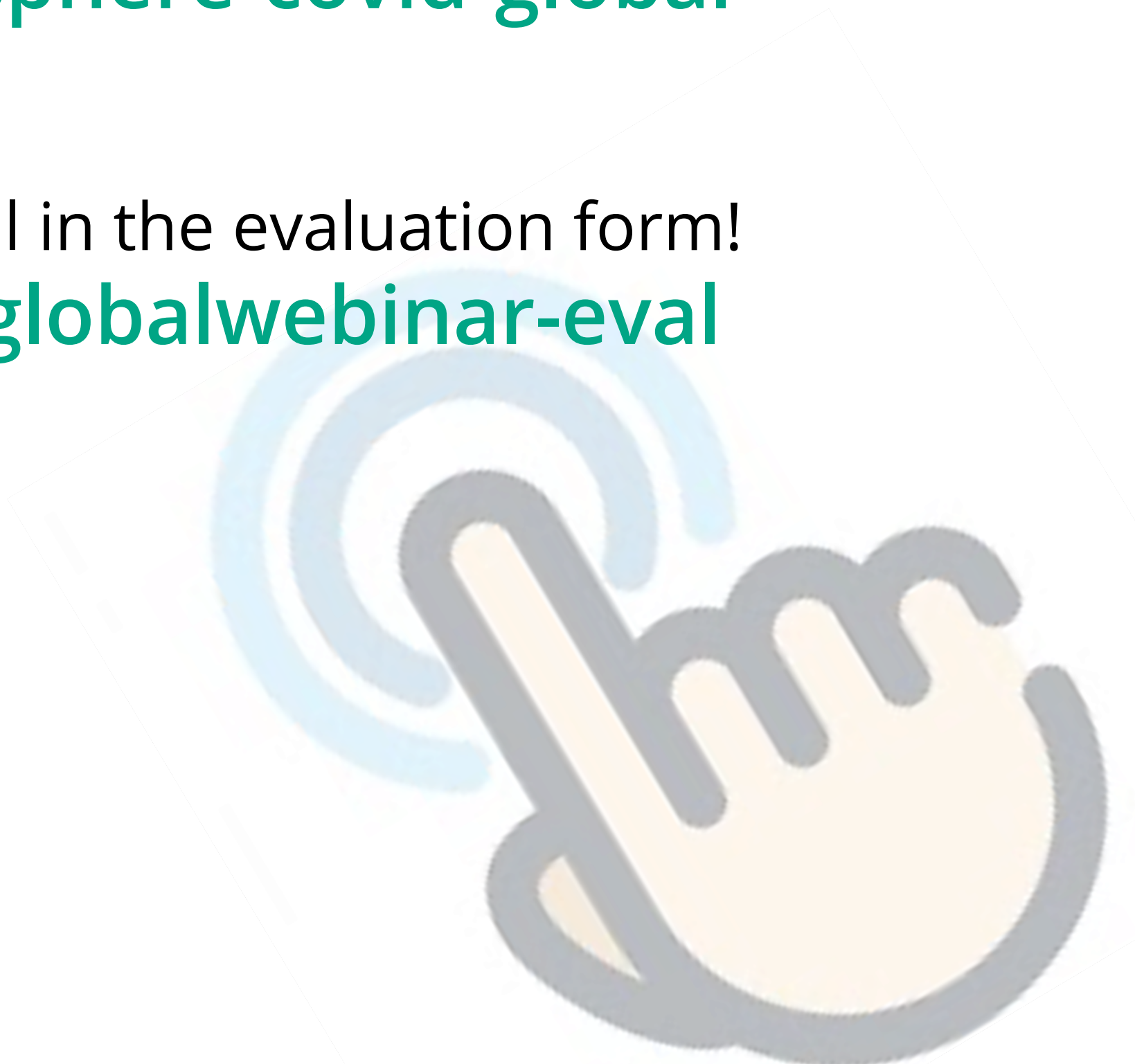
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Get in touch:

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