Welcome, bienvenus, bienvenidos, أهلا بك

Humanitarian standards matter
COVID-19: Local and global perspectives

Webinar | Tuesday, 3 November 2020
8am Panama, 2pm Geneva, 4pm Nairobi | bit.ly/spHERE-covid-global
Accessibility

• English live captions available

• We are translating into international sign language (Remember to «pin» the video)

• Simultaneous interpretation available into Arabic, French and Spanish
Some housekeeping rules...

- Please mute your microphones when not speaking
- “Raise your hand” / write in the chat if you have a question
- Please remember to fill in the evaluation form after the webinar: bit.ly/globalwebinar-eval

This webinar is being recorded!

We will share the recording and the presentation at bit.ly/sphere-covid-global
Dr Balwant Singh
Welcome message
Sphere Executive Director & Co-Facilitator
Five regional COVID-19 webinars...

1. Fighting COVID-19 in Indonesia
   - Applying humanitarian standards to the global COVID-19 response
   - Webinar: 25 June 2020, 2pm Jakarta, 9am Geneva
   - Registration: bit.ly/sphere-covid-indonesia

2. Leaving no one behind
   - Inclusion in COVID-19 responses in South Asia
   - Webinar: 27 August 2020
   - Registration: bit.ly/sphere-covid-inclusion

3. Listening, learning, applying
   - From Ebola to COVID-19, Lessons learned from the DRC
   - Webinar: 8 September 2020, 1pm Kinshasa, 2pm Geneva
   - Registration: bit.ly/sphere-covid-drc

4. Complex emergencies in COVID times
   - MENA region in focus
   - Webinar: Thursday, 1 October 2020
   - Registration: bit.ly/sphere-covid-mena

5. Human mobility and COVID-19
   - Lessons from South America
   - Webinar: Thursday, 22 October 2020
   - Registration: bit.ly/sphere-covid-migration
...and two thematic ones
Manisha Thomas
Co-Facilitator
Independent consultant
Webinar objectives

1. Share how communities have harnessed humanitarian standards to build their resilience to COVID-19.

2. Highlight how Sphere, the Core Humanitarian Standard and other humanitarian standards have enabled and supported COVID-19 responses.

3. Explore how global perspectives promote quality and accountability at local levels.

4. Elicit examples and challenges from webinar participants to promote further learning.
Let’s have a poll
People and communities: Humanitarian standards and resilience
Illiassou Adamou
Independent Consultant
Sphere trainer & Focal Point in Niger
Diana Hiscock
Global Disability Advisor, HelpAge International
Key Reflections

Humanitarian Standards Partnership

- COVID-19 is exacerbating the inequalities, increased stigma and discrimination faced by individuals and families in humanitarian crises.
- With national governments looking inwards and putting their own citizens first, people in need of humanitarian assistance are being neglected.
- Increased recognition of loss of livelihoods, violence, abuse, neglect and isolation and breakdown of health and social services.
- Increased recognition of impact of pandemic on mental health.

Sphere HSP

- Challenged initially with ensuring adherence to Standards due to blanket responses and lack of consultation with affected populations.
- Adapted responses to remote working and developing tailored local responses.
- Adapted response to risk management and rethinking of priorities.
- Identified strengths and gaps in Standards needing to be addressed in the present and future.
- Increased networks with both global and local actors outside of humanitarian settings, opening new opportunities to learn and share to build the HSP activities back better into this new context.
Shumon Sengupta

Consortium Director,
Essential Health for the Disadvantaged
Concern Worldwide
COVID-19 Emergency Response and Sphere Standards: Opportunities and Challenges

Community Engagement and Insights:
- Insights gathered through our field teams and partners, and directly KII and mobile platforms.
- Regular feedback from Mother Care Groups and Adolescent Groups.
- Strategies to reduce stigma, discrimination, inclusion, rumours and misinformation designed accordingly.
- Client centred quality assurance framework; a robust Community Response Mechanism (CRM) in place.

Meeting Sphere standards.
- 100% in the nutrition in emergency sector.
- Challenges remain in the protection sector because of restrictions on 1:1 meetings.
- Adaptive management approach helping improve appropriateness, relevance, effectiveness and timeliness.
- Principles of human centred design helping strengthen local capacities, maximizing participation, and feedback.

Utilisation and perception of humanitarian standards:
- Realized importance of the humanitarian standards as never before, given the need to reduce harm.
- Limitations of mobility, uncertainties of supply chains and need for IPC are constraints in achieving standards.
Questions & answers
Let’s have another poll
Global perspectives and local realities
Panel Discussion

• **Linda Doull**
  Coordinator, Global Health Cluster, World Health Organisation

• **Allan Calma**
  Global Humanitarian Coordinator, LWF World Service

• **Tanya Wood**
  Executive Director, CHS Alliance

• **Aninia Nadig**
  Policy and Practice Lead, Sphere
Sphere guidance on COVID-19 response

A holistic approach – reflecting dignity as in the Humanitarian Charter

• People should be seen as human beings, not cases
• Community engagement is critical (Challenges: rumours and misinformation; certain existing norms; narrow focus on a certain kind of needs)
• Understanding people’s needs progressively, including other health or wider needs

Understanding needs progressively – and the link to Sphere standards

• COVID-19-related needs of all parts of the population (including at-risk groups)
  • WASH chapter: Community engagement; Hygiene promotion; WASH standard 6
  • Health chapter:
    • Health systems;
    • Communicable diseases section
    • Palliative care standard

• Broader health needs (e.g. maternal health, long-term care, mental health etc)
  • All other Health standards

• Wider needs (e.g. livelihoods, food availability, protection, economic recovery)
  • All relevant Sphere and HSP standards
Questions & answers
Dr Unni Krishnan

Humanitarian Director,
War Child

Closing Reflections:
Humanitarian Standards Matter
Sphere guidance on COVID-19 response

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Please fill in the evaluation form!
bit.ly/globalwebinar-eval
Get in touch:

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