

- + Citizen of Mexico and USA
- + Currently resides in Mexico City

#### 🔀 + juan@saenz.net

# Sign Antonio

## Summary

Juan is a professional with almost 30 years of humanitarian experience, 16 of which have been within international organizations at operational as well as strategic and policy levels at global, regional and national levels. His experience includes various senior management and governance positions at national and international levels. He has worked in Africa, Latin America, Asia and Europe and has lived in the following countries: Mexico, Canada, United States, Japan, Mozambique, Kenya, Switzerland, UK, Nicaragua and Thailand.

His experience also includes twelve years as a senior consultant for international and national organisations providing consulting services in almost 40 countries. As an experienced facilitator Juan has a proven track record of creating conducive learning environments where innovative and simple solutions meet complex challenges in multicultural environments. Clients will bring him onboard when there is a need to focus groups of people to assess situations, identify issues and generate solutions to complex organizational challenges. His own managerial experience, coupled with his facilitation skills and understanding of the dynamics of organizations allow Juan to understand the client's needs and develop processes to meet those needs.

Juan is also an Executive Coach (licensed on "Leadership Effectiveness Assessment" by the Management Research Group in USA) with years of experience coaching humanitarian and social development senior managers and leaders in Russia, Nepal, Switzerland, West and East Africa, as well as in Latin America and Caribbean. Currently Juan is the CEO and Chairman of Humanitarian Productions S.C.

## Facilitation Experience

Juan has facilitated hundreds of workshops worldwide with a proven track record of excellence and client satisfaction, as well he has authored and co-authored tens of training and facilitation manuals. He works with clients from conception to completion of change processes and organizational development initiatives.

Juan facilitates in English, Spanish and Portuguese.

Juan's consulting services bring a deep understanding of, and personal commitment to, the complex issues facing today's practitioners and organizations. Main consulting activities focus on the design and implementation of evaluations for humanitarian programmes, reviewing disaster related operations, design and development of organizational development and organizational learning processes, as well as cross cultural and multi-agency learning facilitation focused on change processes. He has co-authored the learning packages for the following initiatives: Sphere Project Training and Training of Trainers, Humanitarian Accountability Partnership, Action Aid Emergency and Rights, Federation's Better Programming Initiative, Federations From Principles to Action, Federation's Managing People Workshop, Federation's Working as Counterparts Workshop, and Federation's International Managers Training Programme, Plan International Leadership and Management for Emergency Response, amongst others.

Some examples of clients include: Association of Caribbean States, Action Aid UK, Catholic Relief Services, Care International, Cordaid Netherlands, ECHO, Emergency Capacity Building Project, Government of Belize, Government of Nicaragua, Government of Mexico, International Organization for Migration, International Federation of Red Cross and Red Crescent Societies, Oxfam UK, Oxfam International, Plan International, Sphere Project, UNICEF, Valid International UK, World Vision, and OCHA.

## Languages

#### Spanish

Fluently both spoken and written International Plus Berlitz level 11

#### English

Fluently both spoken and written International Plus Berlitz level 11

#### Portuguese

★★★★★★ Fluently spoken, working level writing Professional Berlitz level 7

French \*\* Basic understanding, both spoken and written. Beginner, Berlitz level 2 Consultancies included projects in, amongst others, the following countries: Afghanistan, Argentina, Bangladesh, Belize, Bolivia, Canada, Colombia, Denmark, Dominican Republic, Ecuador, El Salvador, Egypt, Ethiopia, France, Germany, Greater Caribbean, Guatemala, Haiti, India, Honduras, Kenya, Malaysia, Mexico, Namibia, Netherlands, Nicaragua, Panama, Sierra Leone, Sri Lanka, Somalia, Sudan, Sweden, Switzerland, Tanzania, Thailand, Turkey, Uganda, United Kingdom, USA, Venezuela and Zimbabwe. For more information see www.humanitarianproductions.com

## Examples of recent facilitation

1) In May 2011 **the International Federation of Red Cross and Red Crescent Societies conducted their annual Hurricane Preparedness Meeting** with their member National Societies to agree on a plan of action and working mechanisms for the Hurricane Season. Juan worked with the client developing the agenda together with the various Federation technical departments involved in delivering the programme. Juan Facilitated the four-day meeting where 55 participants from 14 countries agreed to common priorities, defined a plan of action, created various follow-up mechanisms and created technical committees for the implementation of agreements. Juan also produced, a week after the meeting, the report for the event.

2) In October 2011 UNICEF's LAC regional office involved us in their planning process for the agenda and methodological approach to their "Regional Workshop on Disaster Risk Reduction and Emergency Response in Early Childhood in Latin America and the Caribbean." We worked with UNICEF in the development of the agenda, guided presenters and panellists in order to ensure a "red thread" for the event, and facilitated the three-day event with 45 experts coming from over 15 countries.

3) In November and December 2011 at the request of ECHO, EU, Juan Facilitated four "Talleres Nacionales de Consulta DIPECHO" in Honduras, El Salvador, Guatemala and Nicaragua. Each workshop was attended by an average of 100 participants from over 15 organizations. Together with ECHO we designed the agenda and methodological approach for the workshops and successfully managed to generate participatory processes whereby participants identified the country's priorities and recommended Disaster Risk Reduction actions for future.

4) In January 2012 OCHA, Office for the Coordination of Humanitarian Affairs for the United Nations System, requested Juan's services in the design, facilitation, and production of a report for their annual ROLAC retreat. A total of 45 participants attended the 5 day retreat, including OCHA's Director of Operations, and three more colleagues from OCHA's HQ management teams. Three weeks before the retreat Juan engaged with OCHA-ROLAC senior management team to design the best methodological approach that would lead to achieving the expected results for the retreat, Juan successfully facilitated the retreat. On day 4 a course on "Assertive Communication" was delivered by Juan as part of this consultancy.

5) In February 2012, The International Federation of Red Cross and Red Crescent Societies conducted in Geneva Switzerland a Global Management Meeting for all heads of delegation, heads of zone and directors. Juan led the team that designed the methodological approach for such meeting, proposed content and methods, and acted as the lead facilitator for the meeting. A total of 120 people participated, including the Global Senior Management Team.

## Referencias

#### Malika Ait Parent

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### Maite Onochie Quintanilla

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## Douglas Reimer

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# Academic Experience

- Guest lecturer for the Central American master's programme on risk management and disaster risk reduction.
- Guest lecturer at the "Bluefield's Caribbean and Indian University" on matters related to risk reduction and climate change.
- Guest lecturer on humanitarianism and human rights issues at the Tabasco State University in Mexico.
- Co-authored and lectured the Diploma Course: "Rights Based Disaster Risk Reduction" for the Tabasco State University in Mexico.
- Former member of the Jury for the annual "International Pictet Competition" (on International Humanitarian Law) where universities from over 20 countries compete in teams during one week.
- Has co-authored various papers related to learning within the humanitarian system. For further details visit www.humanitarianproductions.com

# Interests

- + Golf
- + Tennis
- + Meditation
- + Music
- + Film
- + Reading
- + Cooking
- + Conversation

# Principles and Values

- I believe in the principle of "non-discrimination" and therefore recognize and honour diversity based on ethnicity, race, religious beliefs, political position, social class, nationality, sexual orientation, and gender amongst other criteria.
- I understand that people are unique and I thrive in diverse environments. I try to honour different ways of understanding life and the various ways in which these differences are manifested.
- I believe that all people in the world have the right to a life with dignity, despite their circumstances, and
  have decided to dedicate my life to pursuing the realization of this belief.





CV Sáenz Facilitation June 2012